

# President's Message

Sue Hand

Have you seen it? Can you hear it? I'm sure you can smell it! Spring is here!

The beaches are getting crowded again with everyone ready to make a splash, work on their tan or daydream while relaxing on the beach. As these beachgoers look closely, they'll see the parade of TESA surfboards on the Ocean of Diversity. I'm so proud of you for "hanging ten" on your board no matter how large or how many waves of change you encountered.

There are so many shades of green in the clover and new grass along with the painter's palette of colors among the wild flowers. The butterflies and birds are happy with so much food available to them at this time of the year. Need to... refresh your body and soul, refuel your mind/attitude, plan for leisure enjoyment? The 2012 SWC has exactly what you need!

You'll be renewed by the sights and sounds of a new hotel and city with new areas to explore and enjoy. Who doesn't like San Antonio? The Omni Colonnades is located five minutes from Fiesta Texas and Sea World and 15 minutes from downtown. Don't miss the complimentary shuttle bus to the River Walk. And don't miss the Omni's extension of the conference room rate the weekends before and after the conference. So plan a mini-vacation, bring your family for those extra great days, and enjoy more of what San Antonio has to offer!

Allie Faye Matthews, NAEOP President, will be our Opening Keynote Speaker, as she begins your refueling process. There will be many opportunities for STEM and Breakout Sessions during the week guaranteed to strengthen the educational office professional. To ensure you are completely restored, Trey Ware, KTSA Radio, will be our closing Keynote Speaker on Friday morning.

Renewing old and beginning new friendships are always an active part of any TESA event. There will be ample time for this process as we celebrate with the CEOP graduates, cheer during the flag ceremony, congratulate the Scholarship recipients along with the winners of the Administrator of the Year and the Nelda Van Dyke Award, support the incoming President and her new board at the Installation Ceremony, and as if I need to remind you, top it off at the Banquet and Dance. If you've slipped a little on your new year's resolution to exercise more, the dance will help you out.

Now, before you are too far away from the beach, call out to your friends and co-workers to meet you in San Antonio for the 2012 SWC. Complete conference information and registration is available in this issue. Debbie Wade and the 2012 SWC committee members are waiting for you so don't hesitate to contact them for more information.

Sue Hand, CEOP CEOE
TESA President 2011-2012



# Letter from the Editor & Table of Contents

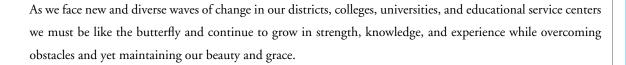
### From the Editor



Spring is in the air and it brings about the thoughts of nature's grand splendor as the earth blooms into all of its glory, thoughts of transformation as we watch our students grow into young adults, teens and those in between, and thoughts of that greatly needed summer break to attend the TESA Summer Work Conference.

Throughout this issue we have followed the path of a beautiful butterfly as it emerges and allows the warm spring sun to strengthen its wings before taking flight. We too have warmed to the events before us and with the strong wings of our TESA President

we have flitted across the state bringing you information that will rejuvenate your spirit, inform you of events to come, reminisce over the events that have passed, and motivate you to flutter your way to the 2012 Summer Work Conference in beautiful San Antonio.



Warmer days are on the horizon and Elaine, Stephanie and I are packing up for what is sure to be an outrageously good time at the "Surfin' the Waves of Diversity" Summer Work Conference and trust that you are inspired to spread your wings and catch a wave to San Antonio.





# Darcy Blackstock

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# SWC Testimonials



### Benefits That I Receive From Attending TESA Summer Work Conferences

TESA Summer Workshops provide me with valuable information to enhance my professional skills in the office and other areas of San Jacinto College. After attending my first conference, I felt motivated and energized and brought that information back to my office. The Summer Work Conferences also provides TESA members with time away from their jobs to participate in classes that encourage fine-tuning of office skills, foster positive attitudes, and promote increased interactions with co-workers, faculty, students, and members of the community.

Each TESA Summer Work Conference is an opportunity to meet Administrative Assistants from cities and towns across Texas. The interactions in and outside of the classes provide participants with work-related tips and lasting friendships. TESA Summer Work Conferences also encourage participants to be professionals at all times, to work smarter, and to always help others to succeed. The TESA Summer Work Conferences are wonderful!

Sandra Curry



An experience at a Summer Work Conference (SWC) is an ocean of opportunities. Everyone is learning something new, making a network of new friends, promoting and developing new skills, getting group support, and most of all having fun doing all of it. You will meet your TESA Board, who is part of you because you elected them. You will learn TESA history and who knows, you may become a leader of this great professional organization.

Those of us who teach, have taught, or conducted a breakout session learn something new each time we attend a SWC. We learn from each other, this is where the importance of networking with members who do the same thing comes in handy. They provide new information that helps in making our jobs easier and better. We promote, develop, and encourage one another, by saying "Sure you can do it, I'll help you." This is the support we get from friends who care and want you to succeed. The new friends you make will be there for a lifetime and you'll always look for them at SWC. Attending meetings, breakout sessions, and STEM classes gets everybody energized to end it with a banquet full of good food, good music and dancing. This is what TESA is all about and so much more.

Irma Ford TESA Past President 03-04

Summer Conference is talked about all year long in our district! We have so much fun with learning to grow, laugh, and share the best of us with one another. We come home with new friends and happy summer memories!

Meg Murray, CEOP Channelview ISD



### SWC Testimonials



### Remembering the Future?

What a strange title – Remembering the Future? How is that possible? As the school year begins the trip downhill to summer, my thoughts always turn to Summer Work Conference. Just hearing those three words brings a flood of memories to mind. Remembering the first time I walked into the Austin Convention Center, and how much it changed over the 13 summers I spent there at conferences. I remember the staff of the Hyatt and the convention center and their friendship through the years as we worked together planning conferences.

I still get goose bumps when I think back to the first time I walked into an opening session, and found a seat among the other 1800 people in attendance. I was speechless as I took in the stage, the board members, the speakers, and I knew this was where I was supposed to be. The air was electric with excitement and that would only grow as the week progressed.

My thoughts can't help but remember all the wonderful people that I have been blessed to know and work with through the years. I miss those who can't join us anymore, and mourn those we have lost. It's hard to think of the people through the years without remembering many wonderful times. Hours spent stuffing conference packets and folding t-shirts, costumes at banquets; stories about navigating downtown Austin, and the list could go on and on. Austin was home to conference for so many years, and it will always hold a special place in my heart. I met my dearest and closest friends in Austin because of TESA. How can you ever repay such a gift?

So what do all these memories have to do with the future? My question to you would be how could there be a future without all these memories? TESA, like so many things in our lives, has changed and adapted through the years. Conference does not look like it did that first time I attended, but it still has the same impact. I cannot imagine starting school without having that time at conference in June. It's a time when we can recharge, refuel, and be ready for the next year.

As this school year closes, I hope that you are making plans to attend this year's summer conference in San Antonio. As you look forward to this conference, I hope all your memories come flooding back. I also hope you will encourage others to come with you and experience the personal and professional growth that conference has to offer.

Even as we continue to adapt in the ever changing world of education, one thing stays true. TESA will continue to strive to give its members opportunities and experiences that will enhance their lives. TESA has a rich history, and as we remember it, we can't help but look forward and be excited by the future. I hope to see each of you at conference in San Antonio this summer as we add to our memory banks together.

Jana Worthington

# SWC Testimonials

Attending the SWC is like a retreat, helps restore professional educational growth, faith, knowledge, friendships and be part of something well deserved. I always learn something new each time I go. I've been able to use some of the information in my workplace. I come back with such enthusiasm and I share with other colleagues. Sharing new ideas is always rewarding, cause we never stop learning. I come back from SWC refreshed and eager to incorporate new ideas with the existing ones. SWC is fantastic, educational, appreciated, positive, and above all rewarding.

Patty Garcia Weslaco ISD

SWC is always informative. We learn new ideas in a very relaxing atmosphere. We get to associate, socialize and share ideas with TESA colleagues in the same field. SWC allows us to walk away with new ideas or tips (e.g., shortcuts for doing some of our work).

Ofelia Barrón, CEOP Donna ISD

Through SWC, I have made many friends with whom I continue to keep in contact with. We share ideas and get assistance from each other, not only in reference to work but many times with our own personal lives. SWC is very rewarding in that we are reenergized to come back to our district and incorporate and share information on what we learned.

Lisa E. Gonzalez, CEOP Donna ISD



Don't face the changing tides of education alone! Host an Area Workshop and learn new strategies to stay afloat.

### **Together—WE CAN!**

Contact your Area Workshop Committee TODAY to schedule an Area Workshop.
Cindy Bright, Area Workshop Chairman brightc@brownsboro.k12.tx.us
Christine Ortiz, Committee Member
Christine.ortiz@region10.org
Teena Hancock, Committee Member
TLHancoc@garlandisd.net

You are cordially invited to a reception honoring

# Pat Crawford

2012-2013 TESA President Thursday, June 21, 2012 9:00 pm - 10:00 pm

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Omni San Antonio at the Colonnade Grand Ballroom Foyer C-G





### **TESA 2012 Summer Work Conference** "Surfing the Waves of Diversity" **Conference Schedule Overview**



Monday,	<b>Tune</b>	18.	2012

STEM Sessions	9:00 am - 12:00 pm
STEM Sessions	9:00 am - 4:30 pm
STEM Sessions	1:30 pm - 4:30 pm
Executive Board Meeting	7:00 pm - 9:00 pm

Tuesday, June 19, 2012	
STEM Sessions	8:30 am - 4:00 pm
Registration Open	11:00 am - 5:00 pm
Exhibit Hall Open	11:00 am - 5:00 pm
TRESA Luncheon (Retirees)	11:30 am - 1:00 pm
Extended Session (Retirees)	1:00 pm - 4:00 pm
Extended Sessions	1:00 pm - 4:00 pm
Flag Ceremony Practice	4:15 pm - 5:00 pm
CEOP Graduation Ceremony Practice	4:15 pm - 5:00 pm
CEOP Graduation Ceremony	5:00 pm - 5:45 pm
New TESA Board Orientation	7:00 pm - 10:00 pm

### Wednesday, June 20, 2012

Registration Open	7:30 am - 9:45 am (Closed during General Session)
Exhibit Hall Open	7:30 am - 9:45 am (Closed during General Session)
Breakout Sessions	8:30 am - 9:45 am
Opening Session/Flag Ceremony/Keynote Speaker	10:00 am - 11:30 am
Exhibit Hall Open	11:30 am - 5:00 pm
"Celebrating our Uniqueness" President's Luncheon	11:45 am - 1:00 pm
TESA Past Presidents Meeting	1:00 pm - 2:45 pm
Registration Open	1:30 pm - 3:30 pm
STEM Sessions	1:30 pm - 4:30 pm
Extended Sessions	1:30 pm - 4:30 pm
Breakout Sessions	1:30 pm - 2:45 pm
Breakout Sessions	3:00 pm - 4:15 pm
Shuttle to Riverwalk – Free to conference registrants	5:00 pm - 10:00 pm
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### Thursday, June 21, 2012

Thursday, Julie 21, 2012	
Registration Open	7:30 am - 9:45 am
Exhibit Hall Open	7:30 am - 9:45 am (Closed during Business Meeting)
Breakout Sessions	8:30 am - 9:45 am
Business Meeting/NVD, Admin. of the Year, Scholarship Awards	10:00 am - 11:30 am
Exhibit Hall Open	11:30 am - 1:30 pm
Breakout Sessions	1:30 pm - 2:45 pm
Breakout Sessions	3:00 pm - 4:15 pm
Table Decoration Setup	5:00 pm - 5:30 pm
"Jazz the Glass" Banquet and Installation	6:00 pm - 10:30 pm
Dinner	6:00 pm - 7:00 pm
Installation	7:00 pm - 8:30 pm
Dance	8:30 pm - 10:30 pm
Reception: Pat Crawford, 2012-2013 TESA President	9:00 pm - 10:00 pm

### Friday, June 22, 2012

"Catch a Wave" Goodbye Brunch/Yearbook & Newsletter Awards 8:30 am - 10:00 am









Legend				
STEM				
Breakouts				
Retirees				
Board				
General				
Set Up				

Day	Time	Session #	Presenter	Session	Notes
Date					
Mon	9 am - 12 pm		Peggy Hudson	STEM-Stress Management	
6/18	9 am - 4:30 pm		Cheryl Gregory	STEM-Profile for Success	Lunch 12 pm - 1:30 pm
	9 am - 4:30 pm		Wanda Honeycutt	STEM-Inter Communication	Lunch 12 pm - 1:30 pm
	1:30 pm - 4:30 pm		Jana Worthington	STEM-Rules for Spelling	
	7 pm - 9 pm			TESA 2011-2012 Board Meeting	
Tues	8:30 am - 4 pm		Debbie McFadden	STEM-Managing Change	Lunch 11:30 am - 1 pm
6/19	8:30 am - 4 pm		Barbara Jennings	STEM-Effective Office Practices	Lunch 11:30 am - 1 pm
	8:30 am - 4 pm		Dianne Lemons	STEM-Basic Communication	Lunch 11:30 am - 1 pm
	11 am - 5 pm			Registration Open	
	11 am - 5 pm			Exhibits Open	
	11:30 am - 1 pm			TRESA Luncheon	Retirees Mini Retreat
	1 pm - 4 pm			Retirees Extended Session	Retirees Mini Retreat
	1 pm - 4 pm	101	Linda Sockwell/Shirley Haswell	Leading with D.O.P.E.	Extended Session
	1 pm - 4 pm	102	Paula Lambright	MS Office 2010 Tips, Tricks & How-Tos	Extended Session
	4:15 pm - 5 pm			Flag Ceremony Practice	
	4:15 pm - 5 pm			CEOP Graduation Ceremony Practice	
	5 pm - 5:45 pm			CEOP Graduation Ceremony	
	7 nm - 10 nm			2012-2013 Board Orientation	

Day	Time	Session #	Presenter	Session	Notes
Date					
	7:30 am - 9:45 am			Registration Open	
6/20	7:30 am - 9:45 am			Exhibits Open	
	8:30 am - 9:45 am		Becky Estrada	Records Retention*	
	8:30 am - 9:45 am	202	Barbara Jennings	First Timers' Session	
	8:30 am - 9:45 am	203	Sandra Curry	Meeting & Event Planning*	
	8:30 am - 9:45 am	204	Robin Pool	Sharks! Beware of the Sharks with Two Legs!*	
	8:30 am - 9:45 am	205	Candace Ahlfinger	Dressing for Success*	
				* Wed am sessions are also choices for Retirees Mini Retreat	
	10 am - 11:30 am			Opening Session/Flag Ceremony/Keynoter	
	11:30 am - 5 pm			Exhibits Open	
	11:45 am - 1 pm			Presidents Luncheon	Included in full registration cost
	1 pm - 2:45 pm			TESA Past Presidents Meeting	
	1:30 pm - 3:30 pm			Registration Open	
	1:30 pm - 4:30 pm		Darcy Blackstock	STEM-Professional Growth Plan	
	1:30 pm - 4:30 pm		Diane Hogg	STEM-Dialogue of Diversity	
	1:30 pm - 4:30 pm		Wendy Klentzman	STEM-Professional Image	
	1:30 pm - 4:30 pm	301	Becky Estrada	Managing Activity Accounts	Extended Session
	1:30 pm - 4:30 pm	302	Debbie McFadden	Your Professional Development Travel Plans	Extended Session
	1:30 pm - 2:45 pm	401	Sandy Salazar	Surviving Office Spanish - S.O.S.	
	1:30 pm - 2:45 pm	402	Cindy Bright	Bulb is Out in Lighthouse/About to Crash	
	1:30 pm - 2:45 pm	403	Julie Jerome	Gotta Know: Communication Strategies That Work	
	3:00 pm - 4:15 pm	501	Peggy Hudson	Customer Service Plus One	
	3:00 pm - 4:15 pm		Sue Hand/Pat Crawford	Presidents/Presidents Elect	
	3:00 pm - 4:15 pm		Julie Jerome	Gotta Know: Communication Strategies That Work	
	5 pm - 10 pm			Shuttle to Riverwalk	Free for registered conf participants

Day	Time	Session #	Presenter	Session	Notes
Date					
TI	7.20 0.45			Desci-tration On an	
Thurs	7:30 am - 9:45 am			Registration Open	
6/21	7:30 am - 9:45 am			Exhibits Open	
	8:30 am - 9:45 am	601	Luis Valdez	Fire Department and School Districts	
	8:30 am - 9:45 am	602	Wendy Klentzman	What is Ergonomics? How Can It Help Me?	
	8:30 am - 9:45 am	603	Allie Faye Matthews	True Success	
	8:30 am - 9:45 am	604	Robin Pool	Surfin' the Heat Wave	
	8:30 am - 9:45 am	605	MaryAnn Hollingsworth	Is Your Attitude Showing?	
	10:00 am - 11:30			Business Meeting/Awards	
	11:30 am - 1:30 pm			Exhibits Open	
	1:30 pm - 2:45 pm	701	Linda Perez	Is Your Iceberg Melting? 8 Steps to Successful Change	
	1:30 pm - 2:45 pm	702	Jeff Turner	Emergency Awareness & Preparedness for Schools	
	1:30 pm - 2:45 pm	703	Matt Hall	ChangesA Walk Through the Decades	
	1:30 pm - 2:45 pm	704	Dianne Lemons	Call the Fashion Police 911	
	1:30 pm - 2:45 pm	705	Jana Worthington	How Tweet It Is!	
	1:30 pm - 2:45 pm	706	Gerald Wharton	Parliamentary Procedures for the Novice	
	3:00 pm - 4:15 pm	801	Linda Perez	Is Your Iceberg Melting? 8 Steps to Successful Change	
	3:00 pm - 4:15 pm	802	Jeff Turner	Emergency Awareness & Preparedness for Schools	
	3:00 pm - 4:15 pm	803	Barbara Jennings	Are You a Healthy TESA Member?	
	3:00 pm - 4:15 pm	804	Jana Worthington	How Tweet It Is!	
	3:00 pm - 4:15 pm	805	Cindy Freeland	Cardio Line Dancing	
	5:00 pm - 5:30 pm			Table Decoration Set Up	
	6:00 pm - 10:30 pm			Banquet/Installation/Dance	Included in full registration cost
	9:00 pm - 10:00 pm			Reception for Pat Crawford, 2012-2013 TESA President	Included in full registration cost





### TESA 2012 Summer Work Conference Omni San Antonio Hotel at the Colonnade June 19-22, 2012



### **BREAKOUT SESSIONS**

### TUESDAY, JUNE 19, 2012

1:30 PM - 4:30 PM

### **Extended Sessions**

### 101 "Leading with D.O.P.E."

Linda Sockwell, Executive Assistant, Richardson ISD & TESA Past President Shirley Haswell, Retired, TRESA President

Leading with D.O.P.E. is a thorough look at yourself – your innate behavioral patterns and your leadership style. D.O.P.E. is a personality assessment that shows your strengths, weaknesses, and communication style as well as provides physical and mental people-reading cues. The Leadership Pill component is based on the Foundations of Leadership Assessment which provides you with a clear picture of your current leadership behavior as it relates to three core values of effective leadership: Integrity, Partnership, and Affirmation. Combining the two components allows you to understand your style of leading and your preferred leadership style in others as well as discover how you can improve your own leadership effectiveness.

### 102 "MS Office 2010 Tips, Tricks & How-Tos" Paula Lambright, Senior Assistant, Mesquite ISD

We will briefly touch on each application within the MS Office 2012 Suite. Included will be tips, tricks, and shortcuts to save you time, improve your skills, and decrease your workload. Question and answer segment included.

NOTE: Participants are encouraged to bring a laptop installed with MS Windows 7 and MS Office 2010. Handouts will be provided. Onscreen instruction for those without laptops.

### WEDNESDAY, JUNE 20, 2012

8:30 AM – 9:45 AM

# 201 "Records Retention – What Every School Employee Should Know" Rebecca Estrada, Executive Director of Finance, Lackland ISD & Immediate Past President of TASBO

Participants will learn about records management laws and policies as they pertain to the retention period of school district records.

### 202 "First Timers' Session" Barbara Jennings, Retired, TESA Past President

All TESA Summer Work Conference first timers are invited to attend to learn more about TESA's rich history as well as TESA programs and benefits including STEM, Affiliate Services, scholarships, publications, workshops, conferences. Session is sponsored by the TESA Past Presidents Association. Special surprises await first timers who attend this session!



#### 203 "Meeting and Event Planning"

### Sandra Curry, Administrative Assistant, San Jacinto College North

In this session, participants will learn how to plan successful meetings and events. Included will be useful tools for room layout and design, check off lists, and table designs. Creative tips and ideas will be shared.

#### 204 "SHARKS! Beware of the Sharks with Two Legs!" Robin Pool, Secretary, Pasadena ISD

Don't fall victim to them. They are just waiting to steal your identity and good credit. When you become a victim of identity theft, it affects every aspect of your life including your job. It can decrease your chances of obtaining a new position or getting a promotion. Join us for tips on how to protect yourself from identity theft.

#### 205 "Dressing for Success"

### Candace Ahlfinger, Exec. Director of Community Relations, Richardson ISD

Does the morning rush get you down? Do you feel as though there is never anything to wear in your closet and worse, does your image tell what you want it to say about you?

### WEDNESDAY, JUNE 20, 2012

1:30 PM - 4:30 PM

### **Extended Sessions**

#### 301 "Managing Activity Accounts: 10 Things You Should Know" Rebecca Estrada, Executive Director of Finance, Lackland ISD & Immediate Past President of TASBO

This session will include topics such as cash management, tracking fundraisers, sales tax issues, and other critical areas of managing campus and student activity accounts. Resources and best practices will be shared with participants.

#### 302 "Your Professional Development Travel Plans"

### Debbie McFadden, Executive Secretary, University of Houston Clear Lake

Are you on the right road in your career? Are you on a flight to a quick success? Come join the group for tips on setting a travel plan towards your professional development, working towards a new path in your career, or revising your current goals.

### WEDNESDAY, JUNE 20, 2012

1:30 PM - 2:45 PM

#### 401 "Surviving Office Spanish - S.O.S." Sandy Salazar, Administrative Assistant, Mesquite ISD

Information presented in this session will help individuals assist parents or other customers who are non-English speaking. Tips will include gathering basic information in order to relay the message to an individual who can help the customers.



### 402 "The Bulb is Out in the Lighthouse and I'm About to Crash!" Cindy Bright, Secretary, Brownsboro ISD

While we can't always choose what happens to us, we can choose how we deal with it. Change brings additional stress to our lives but if we can learn to deal with it, we can learn to live with it. Be sure and come prepared to laugh as we find out how to cope when the yellow brick road changes colors!

### 403 "Gotta Know: Communication Strategies That Work" Julie Jerome, Communications Coordinator, Comal ISD

Effective communication is everyone's job. Strategies for communication will be presented for support staff to enhance ownership and improve campus performance.

### WEDNESDAY, JUNE 20, 2012

3:00 PM - 4:15 PM

501 "Customer Service Plus One"
Peggy Hudson, Administrative Assistant, Leander ISD
& TESA Past President

Join us as we discuss customer service as presented by Ken Blanchard in his book, <u>Raving Fans</u>, <u>A Revolutionary Approach to Customer Service</u>. Mr. Blanchard shares that it is no longer "good enough" to have satisfied customers, we must create Raving Fans.

502 "Presidents/Presidents Elect"
Sue Hand, TESA President, Lamar CISD
Pat Crawford, TESA President Elect, Richardson ISD

This session will be an open discussion and idea-sharing time. We will share hints and tips for increasing local association membership, ideas for programs and fundraisers, and other helpful information. This session is for local association presidents, presidents elect, and anyone who would like to join in the discussion.

503 "Gotta Know: Communication Strategies That Work"
Julie Jerome, Communications Coordinator, Comal ISD

Repeat of Session 403

### THURSDAY, JUNE 21, 2012

8:30 AM TO 9:45 AM

### 601 "Fire Department and School Districts" Luis Valdez, Deputy Fire Marshal, Leon County Fire Department

This session will present a discussion of the important relationship between school districts and fire departments specifically the Fire Code, Fire Marshal inspections, types of common violations in schools and classrooms, and how the enforcement process works. Also discussed will be how Texas regulates Fire Code violations and how the international Fire Code applies to school districts and their employees.



#### 602 "What is Ergonomics and How Can It Help Me?" Wendy Klentzman, Retired, TESA Past President

This session will cover the importance of ergonomics and how it reduces stress and eliminates injuries and disorders associated with the overuse of muscles, bad posture, and repeated tasks. This is a must for every office employee!

#### 603 "True Success"

Allie Fave Matthews, President

### National Association of Educational Office Professionals (NAEOP)

There are a lot of people who are successful in this world. They've accomplished their goals in the public eye. But being successful isn't just about what you make happen for yourself - it's about what you make happen for others. Come join in this interactive presentation.

#### 604 "Surfin' the Heat Wave"

### Robin Pool, Secretary, Pasadena ISD

Menopause – history, symptoms, changes. This session will present tips on how to surf the heat wave; how the symptoms will affect your job and your life; and how to embrace this next, most wonderful time of your life!

#### 605 "Is Your Attitude Showing?"

### MaryAnn Hollingsworth, Administrative Assistant, Texas State University & TESA Past President

We will discuss the many masks (faces) that we use to hide our feelings and body language that others use to convey their emotions. Suggestions will be given on how to interact with those we do not like dealing with.

### THURSDAY, JUNE 21, 2012

1:30 PM – 2:45 PM

#### 701 "Is Your Iceberg Melting? Eight Steps to Successful Change"

### Linda Perez, Info Mgt Liaison/Business Analyst, San Jacinto College District

In the midst of continuous budget cuts, it seems that we are all forced to do more with less. Often we are asked to do things that we have never done before. This session will help you learn to succeed in handling change with the eight steps to successful change as learned from John Kotter's book, Our Iceberg is Melting.

#### 702 "Emergency Awareness & Preparedness for Schools" Jeff Turner, Emergency Management Coordinator, Hays County

This session will be a discussion addressing the concerns of schools in an all-hazards approach to emergency situational awareness, preparedness, and eventually, response. Be prepared for an interactive presentation.

#### 703 "Changes...A Walk Through the Decades" Matthew Hall, Transportation Assistant Director, Lamar CISD

What was your job like 5, 10, or maybe 20 years ago? This session will include a review of the advances in your work area, desk, and all that you use in your job. Join us for an open discussion of the challenges of yesterday and today as we look at how these changes have affected and enhanced your professional development.



### "Call the Fashion Police 911"

### Dianne Lemons, Accounting Administrative Assistant, Mesquite ISD

Have you ever seen someone walk into work and thought, "Wow, we need to call the 911 Fashion Police!"? Then this session is for you. We will learn about what colors go with your skin tone and what styles will benefit your shape so that you look professional.

### 705 "How Tweet It Is!"

Jana Worthington, Administrative Assistant, Weatherford ISD & TESA Past President

What is Twitter and why would I want to tweet? "Follow" me as we learn more about this interesting social media tool.

### 706 "Parliamentary Procedures for the Novice"

Gerald Wharton, Administrative Assistant, Grapevine-Colleyville ISD & TESA Past President

Parliamentary procedures – don't be afraid! This will be a broad brush presentation of parliamentary procedures that are typically used in everyday association meetings. This will be an opportunity to receive basic information, share experiences, ask questions, and be prepared to preside at your next meeting.

### THURSDAY, JUNE 21, 2012

3:00 PM - 4:15 PM

801 "Is Your Iceberg Melting? Eight Steps to Successful Change"
Linda Perez, Info Mgt Liaison/Business Analyst, San Jacinto College District
Repeat of Session 701

802 "Emergency Awareness & Preparedness for Schools"

Jeff Turner, Emergency Management Coordinator, Hays County
Repeat of Session 702

### **"Are You a Healthy TESA Member?"**

### Barbara Jennings, Retired, TESA Past President

Is it your calling to serve on a committee or on the Board for TESA? In this session, we will cover the characteristics of a healthy TESA member and how TESA can use your gifts to continue to be the professional organization it is. We will discuss how our hands, heart, head, and feet can work in a positive way for TESA.

### 804 "How Tweet It Is!"

Jana Worthington, Administrative Assistant, Weatherford ISD & TESA Past President

& TESA Last Flesiu

Repeat of Session 705

### 805 "Cardio Line Dancing"

Cindy Freeland, Secretary, Bangs ISD

This session is a fun way to get our bodies moving and increase our cardio! Line dancing is the answer for everyone! Let's get rid of that stress and move! Great for all ages and all levels of dance.



### ESA 2012 SWC no 13-22, 20 MODELLE TO KINDY

### Omni San Antonio Hotel At the Colonnade 9821 Colonnade Blvd, San Antonio, Tx 78230 210-691-8888

http://www.omnihotels.com/findahotel/sanantonio/meetingfacilities/tesa2012.aspx

Book by May 29 and ask for "TESA Summer Work Conference" Rate Conference Room Rates \$99 per night plus taxes Discounted rate also available 3 days before and 3 days after conference (June 15-24)

### "Celebrating Our Uniqueness" President's Luncheon

Field Green Salad with Julienne of Carrot and Roma Tomato Served with Your Choice of Ranch or Vinaigrette Dressing Boneless Breast of Chicken Baked in a Tortilla Crust With a Margarita Lime Sauce Cilantro Rice and Black Beans Topped with Queso Fresco Chef's Choice of Seasonal Vegetable Freshly Baked Rolls and Butter Dulce de Leche Cheesecake or Tres Leches Cake

### "Jazz the Glass" Banquet and Installation

\*\*Mark choice of menu on registration form\*\*

### Menu A

Chicken Wellington-Breast of Chicken Wrapped in a Puff Pastry Topped with a Wild Mushroom Duxelle Served with a Madeira Sauce and Potato Dauphinoise

### Menu B

Grilled Salmon Fillet Topped with Sautéed Spinach and Brie Wrapped in a Puff Pastry Served with Fresh Dill Sauce and Saffron Cous Cous

Selection above will be served with: Spinach Salad with Mushrooms, Crumbled Feta Cheese, Candied Pecans and Jicama served with Warm Bacon Dressing Chef's Choice of Seasonal Vegetable Freshly Baked Rolls and Butter White Chocolate Cheesecake or Red Velvet Cake Freshly Brewed Starbucks Coffee and Iced Tea

### "Catch A Wave" Goodbye Brunch

Fluffy Scrambled Eggs Applewood Smoked Bacon and Grilled Sausage Links Fingerling Potatoes Assorted Breakfast Breads Freshly Squeezed Orange Juice Freshly Brewed Starbucks Coffee Hot Herbal Teas

#### **Hotel Features**

- Deluxe Rooms: Offer 400-425 square feet of living space and includes king or double beds
- Foam/feather pillows
- Plush robes
- Coffeemaker
- Hair dryer
- Iron & ironing board
- Bolo's Rotisserie Grill
- Complimentary wireless internet access in all guestrooms and hotel lobby only
- Indoor/Outdoor Pool
- Fitness Center
- Complimentary self-parking

#### **Conference Helpful Information**

- It might be 100 degrees outside, but you might want to bring a light sweater,
- Internet use in Business Center will incur a usage fee
- Microwaves & refrigerators are NOT provided in rooms
- Breakfast is NOT included in room cost but is available at the hotel restaurant

Debbie Wade Marie Fnax Ruth Lyday Deana Ross

Conference Chair, Retired, wadesinlp@sbcglobal.net Registration Chair, Lamar CISD, enax@lcisd.org Social Chair, Celeste ISD, lydayr@celesteisd.org Exhibits Chair, Comal ISD, <u>Deana.Ross@comalisd.org</u>





### TESA 2012 SUMMER WORK CONFERENCE REGISTRATION FORM June 18-22, 2012



Member # Is this your first Summer Work Conference? YES NO						o 🗌		
Last Name	First Name Name on Badge							
Address	City				Zip			
Home Phone				E Mail				
Office Phone				E Mail				
Fax			Emplo	NTIO#				
Emer. Contact				Phone				
REGISTRATION PACKAGES			Select	1	1	1 1		TOTAL
Option I – All inclusive Includes all conference activities plus President's Luncheon, Banquet, and Brunch*	\$2	10		Menu choice for banquet	A 🗌	В		
Option II – Registration Only Includes breakout sessions, General Session, CEOP Graduation, Business Meeting, Exhibit Hall – no meals	\$1	30						
Option III – STEM Only Registration	\$ :	30		Complete Page 2 for STEM Session Registration				
A-LA-CARTE ITEMS			Select					
President's Luncheon*	\$ -	40						
Banquet*	\$	50		Menu choice for banquet	A 🗌	В		
Brunch*	\$ 3	30						
TESA Conference Bag	\$ 1	0						
Hotel Shuttle to Riverwalk Wednesday, June 20, 5-10 pm Free to conference registrants	Fre	ee	Ticket Required	Plan to ride s Check one		Yes 🗌 1	No 🗌	
*If you have special dietary needs, pleas	e conta	ct SW(	C Registrat	ion Chair, Ma	rie Enax,	at enax@lcis	sd.org	_
					Reg	gistration	Sub Tota	al
TESA Membership – If you have not paid your 2011-2012 membership dues, please include in this registration.	\$3	55		2012-2013 M Ren	1embershi ewal	ip \$35		
Membership Sub Total								
Would you be willing to serve as a <u>Facilitator or Volunteer</u> while at the Conference? Yes								
Will you be participating in the flag ceremony? (One person per affiliate)  Yes								
If you are a retiree, please see Retiree Mini Retreat Registration Form.								

NAME:		

### 2012 SWC STEM Registration

Do not send in this page if you do not plan to register for STEM classes.

Monday, June 18, 2012	STEM Session	Fee	Select	Amount
9:00 a.m. – 12:00 noon	Stress Management	\$35		
9:00 a.m. – 4:30 p.m.	Profile for Success	\$45		
9:00 a.m. – 4:30 p.m.	Interpersonal Communication	\$45		
1:30 p.m 4:30 p.m.	Rules for Spelling	\$35		
Tuesday, June 19, 2012	STEM Session	Fee	Select	Amount
8:30 a.m. – 4:00 p.m.	Managing Change	\$45		
8:30 a.m. – 4:00 p.m.	Effective Office Practices	\$45		
8:30 a.m. – 4:00 p.m.	Basic Communication	\$45		
Wednesday, June 20, 2012	STEM Session	Fee	Select	Amount
1:30 p.m. – 4:30 p.m.	Professional Growth Plan	\$35		
1:30 p.m. – 4:30 p.m.	Dialogue of Diversity	\$35		

### STEM Session Sub Total

\$35

NOTE: STEM Only Registration cost is \$30 which is in addition to the STEM Session fees. Complete on first page under Registration Packages - Option III.

Professional Image

1:30 p.m. – 4:30 p.m.

### Conference Deadlines and Cancellation Policy

Conference cancellation requests must be received in writing at the TESA office and postmarked on or before May 25, 2012, to be entitled to a refund. Conference refunds are subject to a \$30 administrative fee. No refunds if postmarked after May 25, 2012. No refunds for no-shows.

STEM cancellation requests must be received <u>in writing</u> at the TESA office and <u>postmarked on or</u> before May 25, 2012, to be entitled to a refund. STEM refunds are subject to a \$15 administrative fee. No refunds if postmarked after May 25, 2012. No refunds for no-shows.

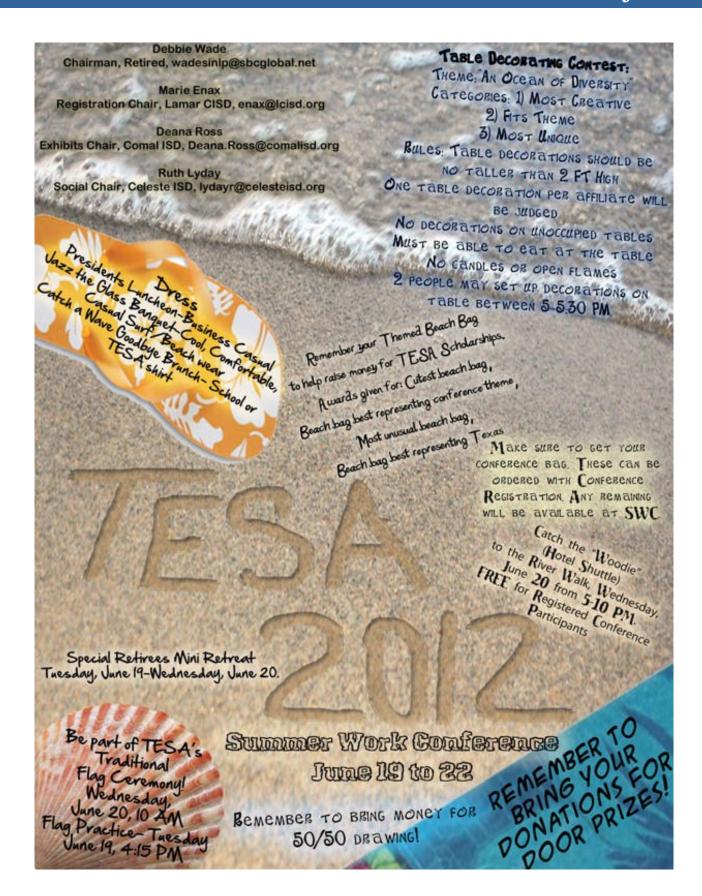
LATE registrations will be accepted through June 6. Late fee of \$30 for conference and STEM registrations after May 25, 2012.

On-site registration will be accepted with a \$30 late fee but meals may not be available.



AME:	2012 SV	WC Breal	kout Sessi	ons	
Please enter your breakout session numbers below (e.g. 101, 102, etc.) to indicate your choices.  Refer to Breakout Session Descriptions for session choices. <u>Tickets are required for entry into sessions.</u>					
Tuesday, June 19, 2012		1st Choice	2 <sup>nd</sup> Choice		
1:30 p.m. – 4:30 p.m.	EXTENDED SESSION				
Wednesday, June 20, 2012		1st Choice	2 <sup>nd</sup> Choice	3 <sup>rd</sup> Choice	
8:30 a.m. – 9:45 a.m.					
1:30 p.m. – 4:30 p.m.	EXTENDED SESSION				
1:30 p.m. – 2:45 p.m.					
3:00 p.m. – 4:15 p.m.					
Thursday, June 21, 2012	1	st Choice	2 <sup>nd</sup> Choice	3 <sup>rd</sup> Choice	
8:30 a.m. – 9:45 a.m.					
1:30 p.m. – 2:45 p.m.					
3:00 p.m. – 4:15 p.m.					
Metho	d of Paymen	t for 2012 S	Summer Wo	ork Conference	<u>;</u>
Conference registration				be accepted after Jur 2 for more informat	
ncier to bea			se Orders		
Please select your m  Mail to: TE	ethod of paymer	nt and includ	e with a copy	-	
Check # Ms	ake check payab	le to TESA			
Credit Card: MasterCard [	UISA [	America	ın Express [	Discover	Other
There will b	e a \$5.00 pro	cessing fe	e on all cred	dit card payme	ents.
Name on Card:					
Card #:		Expiration	on: /		
ignature:					
	ub Total ub Total Sub Total ocessing Fee (\$5	5.00)		or you to be cons	idered registered.
Late Registration	on Fee After Ma	•	,	2 SWC Registrati	











### SURF'S UP 'N THE BOARDS ARE WAITING AT THE OMNI! Show Up and Ride the Wave at the TESA Summer Work Conference

### Begin SWC with THREE GREAT DAYS of STEM CLASSES



June 18. 19 and 20. 2012 • CEOP Graduation on Tuesday. June 19. 2012 See Highlights Below and at www.tesatexas.org/STEM





Since last fall you have held the date. Now you are making final plans for SAN ANTONIO for STEM CLASSES and a MEMORABLE CEOP Graduation! SWC Registration is on the website, including many STEM classes -PLUS a CEOP graduation for those who have completed the requirements! Contact the STEM Committee for help in selecting STEM classes or about CEOP graduation.

SO GET READY TO HIT THE BOARDS FOR STEM AND MUCH MORE AT THE OMNI!

STEM begins on Monday, June 18. Book your hotel reservations to arrive on Sunday, June 17. If you previously have your CEOP or will complete by May 10, 2012, plan to graduate at SWC! Graduation is on Tuesday evening, June 19, concluding with a short interval for pictures and congratulations with graduates, family and friends.

(Free shuttle/ticket required, Wed. night to the River Walk for CEOP graduates and SWC Registrants) See details and additional information for full SWC program June 19-22, 2012 at www.tesatexas.org.

Pool Side at the Omni will be your "Surf Side!" - So show up for an early start for "fun-in-the sun" before STEM classes begin on Mon., June 18!

### TEN STEM CLASSES SCHEDULED FOR YOU!

**Choose from Five Required 6-Hour and Five 3-Hour Classes** (Times will be on the Registration Form)

Mon., June 18 - All Day -

- Interpersonal Communication Stress Management (a.m. class)
- **Profile for Success**
- Rules for Spelling (p.m. class)

- **Managing Change**
- **Basic Communication**
- **Effective Office Practices**

- Professional Growth
- **Dialogue of Diversity**
- **Professional Image**

For Additional Information -**Contact your STEM Committee** 

Classes are subject to

change depending on

availability and registration

Wanda Honeycutt, Chair -honeycutt@uhcl.edu

Peggy Hudson - peggy.hudson@leanderisd.org

Paula Lambright -plambright@mesquiteisd.org

Cheryl Gregory - <a href="mailto:cdgregory@mesquiteisd.org">cdgregory@mesquiteisd.org</a>





### TESA 2012 SUMMER WORK CONFERENCE



### RETIREES MINI RETREAT June 19-20, 2012 Omni San Antonio at the Colonnade Registration Form (2 pages)

Last Name	rirst Name on Badge			
Address	City Zip			
Home Phone	Home E-Mail			
Cell Phone	none Emer. Contact			
	Emer. Phone			
D	<del></del>			
N.	ETIREES MINI RETREAT \$100  Registration Package Includes:			
Tuesday, June 19	Registration Lackage Includes.			
11:00 am - 5:00 pm	Exhibit Hall Open			
11:30 am - 1:00 pm	TRESA Luncheon*			
<b>^</b>	Parmesan Crusted Chicken Breast with Basil Pesto Cream Sauce			
	Served with Orzo Pasta, Chef's Choice of Seasonal Vegetables,			
	Caesar Salad with Fresh Parmesan & Garlic Croutons & House Caesar Dressing, Coffee & Tea, Freshly Baked Rolls and Butter,			
	Fresh Baked Cookies & Brownies			
1:00 pm - 4:00 pm	Retirees Extended Session			
	• Gardening			
	• Travel			
5:00 pm - 5:45 pm	STEM CEOP Graduation Ceremony			
C:00	Join in the celebration of those graduating from the STEM CEOP program!			
6:00 pm	Dinner on your own			
Wednesday, June 20	Hotel restaurant and many local restaurants available			
7:30 am – 9:45 am	Exhibit Hall Open			
8:30 am – 9:45 am	Choice of Breakout Sessions (Optional) – Please mark one if interested:			
8:30 aiii - 9:43 aiii	Descriptions can be found on Page 2 of Registration Form			
	201 Records Retention			
	203 Meeting & Event Planning			
	☐ 204 Sharks! Beware of the Sharks with Two Legs! – Identify Theft ☐ 205 Dressing for Success			
10:00 am – 11:30 am	Opening Conference Session/Flag Ceremony/Keynote Speaker			
11:30 am - 5:00 pm	Exhibit Hall Open			
11:45 am – 1:00 pm	"Celebrating Our Uniqueness" Presidents Luncheon*			
Additional Events Available at	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
No Charge Include:				
Wednesday, June 20	TIRCAD (D. 11 ( M. C.			
1:00 pm - 2:45 pm 5:00 pm - 10:00 pm	TESA Past Presidents Meeting Hotel Shuttle to Riverwalk			
3.00 pm 10.00 pm	Free to Conference and Retiree Mini Retreat Registrants			
	Plan to ride shuttle? Ticket Required Check one: YES NO			
*If you have special dietary needs please	contact SWC Registration Chair, Marie Enax, at enax@lcisd.org			
A La Carte Items				
(not included in Retirees Mini Retreat Registration Package Price but available if interested)				
Banquet* – Thursday, 6:00 pm – 10:00 pm (See menu choices on Page 2) Menu A Menu B S60				
<b>Brunch*</b> − Friday, 8:30 am − 10:00 am (See menu on Page 2) \$30 □				
If you are planning to register for SWC instead of Retirees Mini Retreat but would like to attend TRESA luncheon, choose this item:  TRESA Luncheon* – Tuesday, 11:30 am – 1:00 pm (See menu above)  \$40				
Registration Total				
	Registration Total			



# DISCRIMINATION!

By Sharon Herrera- Student Engagement Specialist III of Fort Worth ISD



One would think in 2012 the word above should not be heard; but according to the Equal Employment Opportunity Commission (EEOC),

the numbers announced for 2011 show America's ongoing economic struggles are continuing to fuel the job discrimination fire.

Last year alone, U.S. employees filed 99,947 charges of job discrimination with the EEOC which ended Sept. 30. That's the highest number of job bias complaints filed by employees in the EEOC's 46-year history!

The World English dictionary defines discrimination as unfair treatment of a person, racial group, minority, etc; action based on prejudice.

The following anonymous quote speaks to the ingrained discrimination within our society. Our bias and prejudice are deeply rooted within us. We learn from the world we are born into. Families, friends, peers, books, teachers, idols, and others influence us on what is right and what is wrong. These early 'learnings' are deeply rooted within us and shape our perceptions about how we perceive things and how we react to them. What we learn and experience gives us our biases and prejudices- we must find ways to breakdown the walls that separate us and come together as one people.

- Anonymous

What do you think about when you read this quote? Who do you think about -- your co-worker, your boss, your children? What will you do today to "come together as one people?"

By nature and profession, I am a presenter - someone who believes we can make this world a better place; if we simply do our part. This is not rocket science - we all have a heart. As a teacher, I had three classroom rules: respect, responsibility and compassion. My students understood the meaning, power and action of each word. I often hear from them and some have stated they remember everything I said in class – especially the classroom rules.

Not too long ago, I had the pleasure of speaking to a middle school audience about inclusion and doing our part. I would like to share a letter from a young 6th grade student in my audience which emphasizes the power we each have, if we simply do our part:

Dear Sharon Herrera,

"I am a young woman who attends a FWISD school. I want to let you know that what you taught me at Expanding Your Horizon conference – it really touched my heart usually I don't get things through my head really well but that did, and I want to help make a difference. Thanks!"

Sincerely,

6th grade female student

PS. I hope one day I can help you make a difference. If you take the time to read my letter I would like to hear more from and about your studies and you.

EECO charges: http://www.eeoc.gov/eeoc/statistics/enforcement/charges.cfm Recent cases: http://www.eeoc.gov/eeoc/newsroom/index.cfm



### TESA Executive Board

In accordance with the TESA Bylaws – Article 3, Section 5 – The Executive board will bring the following motions before the TESA membership at the annual business meeting, Thursday, June 21, 2012, from 10:00 a.m. to 11:30 a.m., San Antonio, Texas.

#### Motion 1 -

The TESA Executive Board moves that Article I, Section 1, of the TESA Bylaws be changed to update the location of the TESA office to 1460 E. Whitestone Blvd., City of Cedar Park, in the State of Texas, 78613; and Article I, Section 2, of the TESA Bylaws to update the location of the TESA office to 1460 E. Whitestone Blvd, Cedar Park, TX 78613.

Rationale: Article I, Sections 1 and 2 – The TESA office was relocated to reduce TESA's expenses and the Bylaws must reflect the current location.



RECRUITING NEW
TESA MEMBERS
2011 — 2012

TESA Membership Committee 2011-2012 Patti Walling—2nd Vice President Membership Council Chair

Committee Members
Cindy Bright—Brownsboro ISD
Helen Kettler—Alvin Community College
Peggy Churchman—Region 7 ESC
Karen Turner—Lubbock ISD
Irma Garcia—Rio Grande City CISD



The TESA Membership Committee is proud to offer the following incentive for recruiting the most new members! The winning TESA member will receive......

A Complimentary "Two Night Stay" with Breakfast at the Omni Bayfront Tower

Corpus Christi

This offer includes room, tax, breakfast and self parking

Certificate Expires: June 25, 2013

This great incentive is open to ALL members excluding the current TESA Executive Board. The deadline for recruiting is

May 1, 2012. New members, please make sure to put the name of the person who recruited you on your membership application.

Winner will be announced at Summer Work Conference.

A new member is a brand new member or one that has not renewed for the past two years.









# TESA...

### 2011-2012 **MEMBERSHIP APPLICATION**

# An Ocean of Diversity

### **TESA BENEFITS**

- Affiliates and their districts for discounted fees for Affiliate Services presentations and Area Workshops
- National award winning The TESA Connection magazine published four times a year included in your membership dues
- Member discounted registrations fees for Summer Work Conference and Fall Work Conference
- Member scholarships-Lorene Roby Rogers Memorial Scholarship, Michael Zolkoski Technology Scholarship, and Founders' Scholarship
- Staff development through one day Area Workshops, STEM classes, Affiliate Services presentations, state conferences
- Retirees discounted membership
- Networking opportunities with others in education from all across the state
- Legislative proceedings and updates relating to education

### Texas Educational Support Staff Association, Inc. Membership Application Last Name First Name Member # Address City/State/Zip Daytime Phone **Evening Phone** Email Address Employed by Local TESA Affiliate □ Renewal \$35 □ New Membership \$35 □ Associate \$35 □ Retired \$17.50 Name Change/Address Change information □ Elementary □ Secondary □ Higher Education □ Administrative □ Education Service Center Referred by Are you a member of NAEOP? □Yes Complete form and mail with your payment to Renew online at www.tesatexas.org Dues paid to Texas Educational Support Staff Association, Inc. are not tax deductible as charitable contributions for federal income tax purposes. However, they may be tax deductible as an ordinary and necessary business expense. Consult your tax

### 2011-2012 **TESA Membership Council Committee**

Patti Walling - 2nd Vice President Membership Chairperson San Jacinto College patti.walling@sicd.edu

> Irma Garcia **Elementary Council** Rio Grande City CISD

pandepolvo@yahoo.com **Helen Kettler** 

**Higher Education Council** Alvin Community College hkettler@alvincollege.edu

**Cindy Bright Administrative Council** Brownsboro ISD brightc@brownsboro.k12.tx.us

> Karen Turner Secondary Council Lubbock ISD kturner@lubbockisd.org

Peggy Churchman **ESC Council** Region 7 ESC pchurchman@esc7.net

### **TESA HAS A NEW ADDRESS**

SEND ALL CORRESPONDENCE

TO THIS ADDRESS.

1460 E. Whitestone Blvd. #175 Cedar Park TX 78613 512.528.0046 512.528.0271 fax



# Awards/Scholarhip/Journalist Committee



# Texas Educational Support Staff Association, Inc.



Awards/Scholarship/Journalist Committee



Come join us at the Surfing Safari and Hang Loose in San Antonio for the TESA Summer Work Conference "Ocean of Diversity" at the Omni at the Colonnade.

The TESA Awards/Scholarship/Journalist Committee will be surfing their way to the Omni at the Colonnade to raise money for TESA Scholarships. So, surf right on in with **your themed beach bag** stuffed to win and raise money for a good cause.

Awards for "Beach Bag Themes" will be given in the following categories:

- > Cutest Beach Bag
- > Beach Bag Best Representing Conference Theme
- > Most Unusual Beach Bag
- > Beach Bag Best Representing Texas





Don't forget the **Spirit Award** for your Affiliate so bring the spirit and make your team proud. Entries will be judged on overall creativity and originality. Members are encouraged to wear their "Spirit" item to the Opening General Session.

- ➤ Eligible participants must be current active TESA members or affiliates
- > Spirit items must be items of wear (shirts, hats, vests, visors, etc.)
- Entries must be at the TESA booth by Wednesday, June 20<sup>th</sup> at 4:00 p.m.
- An entry form must be obtained and completed at the TESA Booth.

Entries for yearbook, newsletter, Scholarships, Nelda Van Dyke Award, Administrator of the Year Award, have all been submitted and will be awarded at the Summer Work Conference.

If you have any questions, please contact any of the committee members listed below:

Lisa E. Gonzalez, CEOP Chairman Donna ISD

E-mail: lgonzalez@donnaisd.net Lynn Andrews
Irving ISD
E-mail:
lynnandrews@irvingisd.net

Linda Brewer, CEOP
Channelview ISD
E-mail:
linda.brewer@channelview.isd.esc4.net

Deana Ross Comal ISD E-mail: deana.ross@comalisd.org



# The TESA Office has moved!



The Texas Educational Support Staff Association, Inc. (TESA) office has moved to Cedar Park, Texas, a suburb of Austin. Why did the office relocate? This move reduces the cost of maintaining our office. What caused the board to consider a new location? Our two year lease was up for renewal, and the rent was going to increase. This has been the trend, for the past few years; so it was time to consider all options and what would be in the best interest of TESA, for the long term. The TESA Executive Board is constantly striving to reduce costs to the association.

Jean Faulkenberry, TESA president, 1978-79, and Nelda VanDyke, President Elect, and the Executive Board opened the first TESA office, August 1, 1978, at 211 East 7th Street in Austin. Opening the office and hiring an administrative assistant strengthened TESA's image as a professional organization in the educational field. Our first

administrative assistant was Becky Farmer. The office was relocated to the Texas Association of School Administrators (TASA) building, 406 East 11th Street, Austin. Now, after many years, the office is located at 1460 East Whitestone Boulevard, Suite 175, Cedar Park.

An Ad Hoc committee was created during board orientation, August 2011, to formulate a plan to reduce the cost of maintaining the TESA office. TASA sent the notice to renew the two-year lease and the new lease included an increase in rent for 2012 and an additional increase for 2013. The 2013 increase would be increased on the "Adjusted Base Rent" using the Consumer Price Index for All Urban Consumers in the United States. The new lease increase formula results in an unknown increased rental amount for 2013. Upon receipt of the new lease the committee discussed possible options. It was determined the best course

was to find a new location, outside of the downtown area of Austin. The leasing trend for this area was increased costs. Austin is a rapidly growing area, especially to the north and west. The committee looked at several locations, and brought a motion to the board to relocate. The decision to move the office was made by the TESA Executive Board at TESA's Fall Work Conference in San Marcos. Moving the office will save TESA approximately \$1,338.00, the first year, with a small increase for 2013. These savings, plus the boards continued efforts to reduce operating cost bode well for TESA's future.



# REFRESH Yourself!

Dianne L. Aynes, RHIA, CEOP Lewisville ISD



Oh no! Budget cuts are looming, positions are being realigned, you've been in this position for years on end and it could change or fade away ... what do you do?

Is this you? What IS your plan? Why are you hesitating?

If the answer to questions one or two (or perhaps, both) is YES, it's time to become IN-DISPENSABLE! There is no time to waste!

Your plan of action begins this second! Your next question – what cross-training is available so you may enhance your skills? Our District is presently offering paraprofessionals MS Word, Excel, Power Point and Outlook classes – both beginner and intermediate. Also available are Eduphoria, PhotoShop Elements, and a myriad of other topics. There are also classes offered through our Community Education group – with classes stretching far beyond the four mentioned areas above to include grant writing, business writing, and more!

How is your District helping YOU, its valued asset, become the BEST you can be in order to serve your community? To whom do you ask that question in your District? If you don't know the answers, now's the time to investigate! Now – this minute – not tomorrow, not next week, not after you've been told your

job is on the "downsize" list. NOW!

And, why would you hesitate? No one has as much invested in you, as you! Yes, your District has invested time, effort and training; but you have invested all of YOU – your time, your efforts, your skills (or lack thereof!), your emotions, your heart into serving students, staff and parents. No one is more VESTED in ensuring your future. Believe me!

So, as the saying goes... begin at the beginning.

- 1) Investigate job openings within your District (or outside, if you so desire). Until you know what you WANT to do, determine what you NEED to do to prepare!
- 2) Assess your skills. What do you have to offer in other areas of the District, should your position no longer exist in the upcoming budget year?
- 3) Assess your needs. What is it you WANT to do for your District and what skills do you need to acquire in order to obtain that position?
- 4) Investigate your options for learning. Will you have opportunities to learn within your District in a time frame that allows you to change jobs gently? Or, do you need to seek outside or online training? Teaching an "old dog" new tricks may not be easy, but it is doable, and there's no better time than now.
- 5) Register for training. You CANNOT let grass grow under your feet Carpe diem! Seize the day!

- 6) Update your resume! Include your present and desired position, your present skill level, the training in which you are enrolled (you'll note this comes AFTER you register for new training), and your work and education history. Look online or at the library for present resume formats.
- 7) Apply! Apply for the job, apply yourself to the training, and apply what you've learned over the years with your District to enhance your possibilities!
- 8) And, by all means, stay current. You are your greatest asset your mind, your skills, your ability to learn and adapt.

Luckily our state organization, Texas Educational Support Staff Association (TESA), provides additional training that in some Districts garners a stipend once each level of classes is achieved. Is your District one that will reward further training on your part? And, if not, the additional skills only enhance your worth to your District, or the next place of employment.

Take advantage of the opportunities offered by your district, college/university, or service center. Investigate possibilities within your community education department or those of the local college. And, as you find opportunities, share the info – Tweet, Yammer, Link-In, Facebook, or Blog – tell your friends. And, if you don't know how to share using these systems, maybe we'll see each other in class! I'll be watching for you...

# TESA Consultant Training

## TESA Consultant Training

Once again the TESA Staff Training for Effective Management (STEM) Committee conducted an outstanding Consultant Training for members to polish their presentations, learn to teach new STEM sessions, and for first time attendees to dip their toes into the ocean of becoming a STEM Consultant. Committee Chair, Wanda Honeycutt, and members Paula Lambright, Peggy Hudson, and Cheryl Gregory provided an innovative approach to presentation skills, power point techniques, and sharing of information for all attendees to improve their personal teaching style. Experienced consultants, Jana Worthington, Cheryl Gregory, Wanda Honeycutt, Diane Hogg, Peggy Hudson and Debbie McFadden presented existing STEM sessions to the 28 members registered for the training. This diversely unique training method proved to be a tremendous success as members went away eager to apply their newly learned skills and techniques.



Above: 2012 TESA Consultant Training participants

Right: Lisa Logan, Mesquite ISD; Bonnie Tomczyk, Killeen ISD; Lisa Gonzalez, Donna ISD; Cindy Bright, Brownsboro ISD; and Sandra Curry, San Jacinto College



Above: STEM Committee: 1st row: Pat Crawford, President Elect, Richardson ISD; Wanda Honeycutt, Chair, Retired-University of Houston Clear-Lake; Sue Hand, TESA President, Lamar CISD

2nd row: Paula Lambright, Mesquite ISD

3rd row: Cheryl Gregory, Mesquite ISD and Peggy Hudson, Leander ISD



# SAN JACINTO COLLEGE ASSOCIATION OF EDUCATIONAL OFFICE PERSONNEL (AEOP) COMMUNITY SERVICE AWARDS CENTRAL CAMPUS STUDENT

By Sherry Gray, AEOP Historian 2012 – The Notepad Editor

Every year AEOP serves our local community by choosing an organization, cause or individual to help with their needs. This year we chose one of our Central Campus students who has met life with many challenges, Jennifer Dowling. She is a remarkable young woman with a heart of gold, goals she is well on her way to achieving and an amazing faith that has inspired us all. At our December meeting we were honored to have Jennifer join us for lunch and we presented her with a huge pile of gifts, a list of services to come, a cash donation of \$900 and more than \$600 in gift cards. We were blessed to have our fellow college employees and several community businesses donate these items to assist Jennifer and her sister Mary especially during the holiday season. AEOP will continue to assist Jennifer and Mary for the remainder of this school year.

Below is a story written by San Jacinto College Marketing Coordinator Rob Vanya, which was published in many Houston area newspapers.

### SAN JAC EMPLOYEE GROUP BRINGS CHRISTMAS CHEER TO STUDENT

By Rob Vanya, San Jacinto College Marketing Coordinator

A group of San Jacinto College (SJC) employees brightened the Christmas holidays for a student dealing with trying circumstances by presenting her with a cash gift of \$900 and a collection of gifts, such as school supplies, cookware, small appliances, towels, and clothing items.

Jennifer Dowling, a sophomore at SJC Central, warmly expressed her gratitude as she received the money and gifts presented by members of the Association of Educational Office Personnel (AEOP), an employee organization at SJC that includes administrative assistants and educational support staff. Dowling is praised by teachers and friends at SJC for her determination, work ethic, and for maintaining a positive demeanor through difficult times. Dowling is working her way through college, and is also the sole

provider for herself and for her 14-year-old sister, Mary.

"I cannot think of a more deserving person to receive the money and items that were collected by our members," commented Angela Klaus, president of the College's AEOP chapter. "I wanted this year's Community Service Outreach to go beyond a charitable donation. Despite the hardships Jennifer has had to overcome, she is truly a beacon of light. I wish I could say that we have touched her life, but the truth is Jennifer has touched the lives of everyone who has had the privilege of knowing her."

Dowling and her sister Mary, who live in Pasadena, were raised in a single-parent home, and their mother passed away in 2007. Dowling, 24 at the time, faced the grim reality that she and she alone would have to earn a living and provide care for herself and her 9-year-old sister. After a period of struggling to make ends meet, she realized that attending college could lead to a more lucrative career path. A visit to San Jacinto College turned into a defining moment for her. "I found a place where I could not only attend college, but it also turned out that I found a job at the College," Dowling commented. "The people at the College were so helpful. They sort of took me under their wing."

Administrative personnel helped Dowling to apply for financial aid. She also qualified for a work-study program and began working as a student administrative assistant. "Through financial aid and the work study program, all my college expenses are paid for, which

really helps," she said. "And it's such a great help to be able to attend college and work at the same location."

Dowling also found new direction in a career field she seems to have a knack for and really enjoys. She is majoring in audio engineering, and will earn an associate degree at the Central Campus in spring 2012, and then transfer to the University of Houston to earn a bachelor's degree in audio engineering, en route to ultimately working as an audio engineering technician.

Meanwhile, she does her best to raise a teenage sister. "I think of Mary more as a daugh-

ter than as a sister, and I only want what is best for her," Dowling said. Mary attends Fairmont Junior High School in Pasadena, and is grateful that her sister is helping her through the typical issues of adolescence. "I'm just glad that Jen is there for me, and I don't know what I would do without her," Mary commented. "A good friend recently moved away from the area, and I was really sad about it and I was glad to have my sister to talk to and to help me deal with it."

Administrative assistant Michelle Guidry worked with Dowling at SJC and is impressed by the student's maturity. "She's such a positive young woman despite every-

thing she's been through," she said. "Jennifer is also humble and never asks for charity of any kind. She has been through enormous obstacles, and she deals with situations better than most adults I know."

Dowling shrugs off the accolades. "Some say they are amazed at what I am doing," she remarked. "But I am so busy that I really don't have time to think too much about it. I am just doing what I have to do."





### Rio Grande Valley Educational Support Staff Association (VESA)

### VESA makes donation to the Aurora House...

VESA members held their annual December Meeting/Social at A.M. Ochoa Elementary Cafeteria in Donna. After a brief meeting, members enjoyed a delicious meal of tamales, rice, beans and buñuelos. After the meeting and dinner, President Barrón asked VESA members to sing Christmas Carols, a tradition that VESA has had for many years. In the past years, VESA members have donated gifts to the elderly in Nursing Homes. Last year and this year, members opted to donate items to homes for the terminally ill. This year donations were made to the Aurora House (a 4 bedroom facility for the terminally ill), in Weslaco, TX. As in past years, members have been very generous in their contributions.

On January 12, 2012, we started the second semester in Weslaco ISD with our monthly meeting hosted by the Weslaco ISD VESA members. This meeting was also the "kickoff" to our annual raffle fundraiser. Thanks to donations from VESA members as well as several businesses we were able to get 25 prizes to raffle off for \$1.00 a chance. Special thanks to Janie Garcia, VESA Member from Rio Grande City who was able to get approximately 14 prizes donated for our raffle. The raffle will take place at the monthly March meeting scheduled for March 8th that will be hosted by the South Texas ISD VESA members.

Plans for our 45th Annual Bosses Banquet are moving along. This

year the theme will be "Casino Nights". The banquet will be held at Embassy Suites in McAllen, TX on April 27, 2012. Norma Guevara, Banquet Chairman, along with her committee has been busy getting menus set, acquiring entertainment, working on invitations and designing centerpieces. The banquet will bring to a close another school year for VESA.

VESA is pleased to have two members serving on the TESA Board. Lisa E. Gonzalez from Donna ISD is serving as TESA Awards/ Scholarship/Journalist Chairman while Irma Garcia from Rio Grande City is serving on the Membership Council Committee.





Above: Donna VESA members delivering donated items to the Aurora House. Pictured left to right are: Maricela Cavazos, DezaraeOlivo, granddaughter of Maricela Cavazos, Gracie E. Valdez, Margot Peña-Zuniga, Ofelia Barrón, Lisa E. Gonzalez; in the back are staff members from the Aurora House.

Left: VESA Members pictured with donated items for the Aurora House.



### Channelview Educational Support Staff Association

The Channelview Educational Support Staff Association (CESA) selected a food drive benefiting Mary's Kitchen at St. Andrew Catholic Church as their community service project for 2011-2012. Mary's Kitchen is located in the heart of Channelview and serves approximately 200 hot and delicious meals each day to community members.

CESA members at various campuses and departments collected non-perishable items for the project which resulted in more than 800 cans of food plus other items. Channelview ESA is extremely grateful to all of the participants that were so kind in bringing items and especially to the student's and staff at McMullan Elementary for their generosity.

In addition to the community service project, CESA members are currently participating in a recruitment contest in which the current member that recruits the most new members will receive a paid registration at the Summer Work Conference in San Antonio! We have a busy spring ahead as we work towards presenting our annual student and paraprofessional scholarships, conduct elections, and present our Nelda Van Dyke nominee and Administrator of the Year nominee at our Board of Trustees meeting.

Channelview ESA is extremely honored to have Darcy Blackstock, 1st Vice President and Editor of the TESA Connection magazine; Linda Brewer, Awards/Scholar-

ships/Journalist Committee; and Elizabeth Cormier, Affiliate Services Committee serving with President Hand on the 2011-2012 TESA Board. Channelview ESA is committed to the beliefs and purposes of TESA in exploring opportunities for growth in education, leadership and service.



Pictured left to right: Mary Valdez and Charles Orton of St. Andrew Church; Channelview ESA members Elizabeth Cormier, Darcy Blackstock, Melanie Baker and Linda Brewer.

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### TESA 2012 SUMMER WORK CONFERENCE JUNE 18 -22, 2012 "SURFIN' THE WAVES OF DIVERSITY"





Dudes and Dudettes, come on a surfin' safari with us!

We're loading up our "Woodies" with our boards inside and headin' out to the beaches of sunny San Antonio! We'll "fer sure" be hanging loose at the "rad" Omni San Antonio at the Colonnade. 9821 Colonnade Blvd. with \$99 per night room rates.



http://omnihotels.com/FindAHotel/SanAntonio/MeetingFacilities/TESA2012.aspx

Tuesday, June
19 - We
celebrate with
our "cookin"

CEOP

Graduation!

Monday, June 18
thru
Wednesday, June 20
AWESOME
STEM sessions

Thursday, June 21 - We'll be partying hard making lots of noise and having a "bodacious" Installation. Get ready for the Kamikaze Table Decorating Contest.

Wednesday,
June 20
We'll "hit the surf"
at the
President's
Luncheon
"Celebrating Our
Uniqueness." In the
evening, catch a
"primo" ride on the
free Shuttle to the
"gnarlatious"
Riverwalk.

Your 2012 Summer Work Conference Committee is "Amped" about the Surfin' Safari!

Debbie Wade - Conference Chair, Retired, wadesinip@sboglobal.net Narie Enax - Registration Chair, Lamar CISD, enax@cisd.org Ruth Lyday - Social Chair, Celeste ISD, lydayr@celesteisd.org Deana Ross - Exhibits Chair, Comal ISD, Deana.Ross@comalisd.org COOL
Breakout
Sessions

Tuesday, Wednesday, Thursday

### **"WARM MEMORIES"**

### A Quilted Throw Commissioned by TESA Past Presidents – SWC 2012



"WARM MEMORIES" **TESA Quilted Throw** Make check payable to TESA mail to: TESA Central Office 1460 E. Whitestone Blvd, Suite 175 Cedar Park, TX 78613

61" x 72"	(PLEASE PRINT OR USE RETURN ADDRESS LABEL)  Name  Address  City/State/Zip  Phone # (\$5 per ticket or 5 tickets for \$20) (You do not have to be present to win)
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